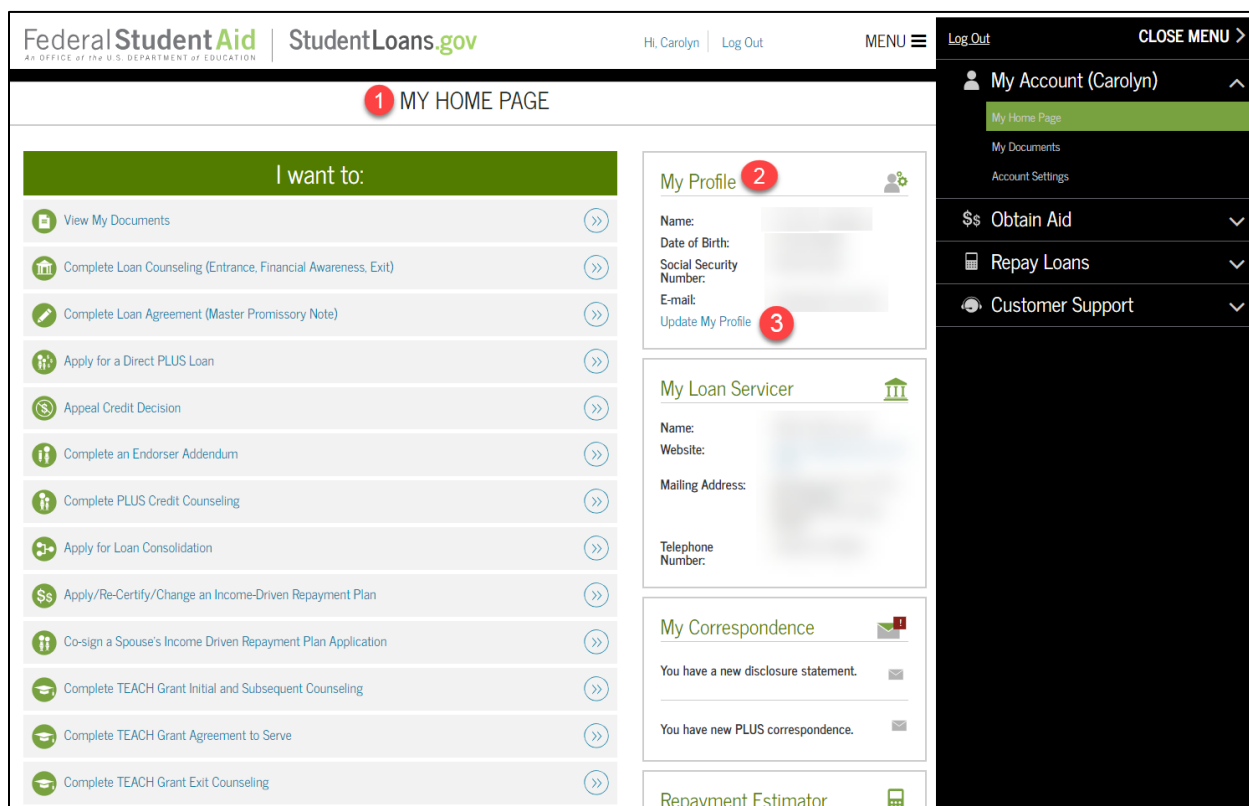


Direct (Parent) PLUS Loans

Updating your mailing address at studentloans.gov

- 1) **Log in** to [StudentLoans.gov](https://studentloans.gov) with your FSA ID to get to the Home Page
- 2) Find the **My Profile** section. (Top right on a desktop. Scroll down on a mobile device.)
- 3) Click the link **Update My Profile**



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- 4) Click the link [Manage My FSA ID Information](#)

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StudentLoans.gov

Hi [redacted] Log Out

ACCOUNT SETTINGS

Required fields are indicated with a *.


You must select "SAVE ACCOUNT SETTINGS" at the bottom of this page if you make any updates.

Your Information

Name: [redacted]

Social Security Number: XXX-XX-[redacted]

Date of Birth: [redacted]

[Manage My FSA ID Information](#) 

Language Preference

The text on this web site and in all of your correspondence will be in the language selected. All legal documents will be saved in the language in which you completed them.

☒ English ☐ Spanish

Communication

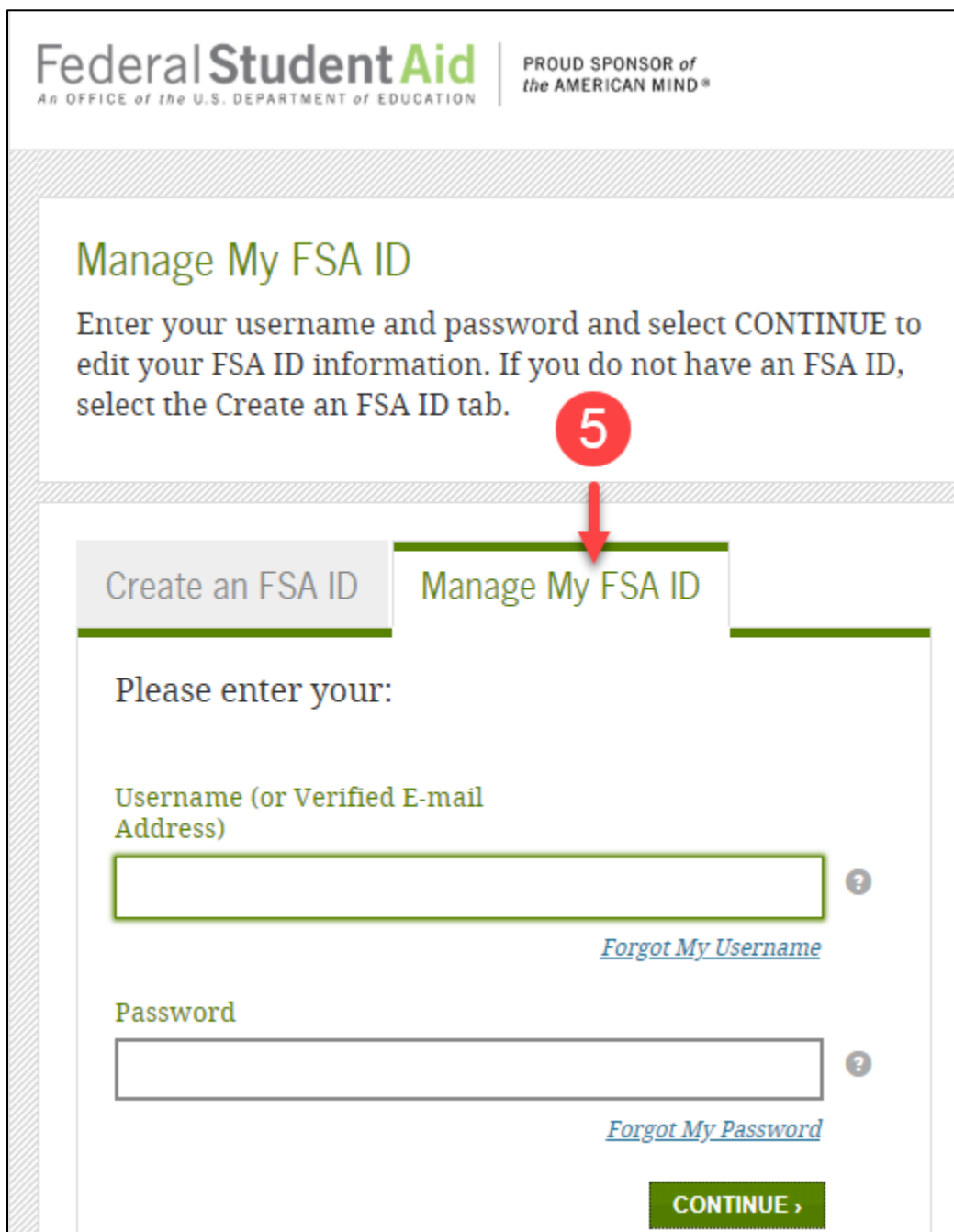
Correspondence

☒ I want to receive my correspondence from the U.S. Department of Education and my federal loan and/or TEACH Grant servicer(s) by e-mail. (Recommended)

Direct (Parent) PLUS Loans

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- 5) You will land on the first tab (Create an FSA ID), but select the **second** tab, **Manage My FSA ID**. You will need to *re-enter* your username and password to continue.



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Manage My FSA ID

Enter your username and password and select CONTINUE to edit your FSA ID information. If you do not have an FSA ID, select the Create an FSA ID tab.

5

Create an FSA ID **Manage My FSA ID**

Please enter your:

Username (or Verified E-mail Address)

[Forgot My Username](#)

Password

[Forgot My Password](#)

CONTINUE >

Direct (Parent) PLUS Loans

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6. Click **Update Contact Information**

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My Federal Student Aid Account

Carolyn [REDACTED]

Update Account Information

Last Successful Log In:

11/20/2018 18:35:24 EST

?

Username:

[REDACTED]

FSA ID Status:

Enabled

[Disable My FSA ID](#) ?

SSA Verification:

Matched

?

Security Options:

[Change My Password](#) ?

[Update Challenge Questions](#) ?

Contact Information

6 Update Contact Information

E-mail:

[REDACTED]

VERIFIED ?

Mobile Phone:

[REDACTED]

UNVERIFIED [Register My Mobile Phone](#) ?

Alternate Phone:

[REDACTED]

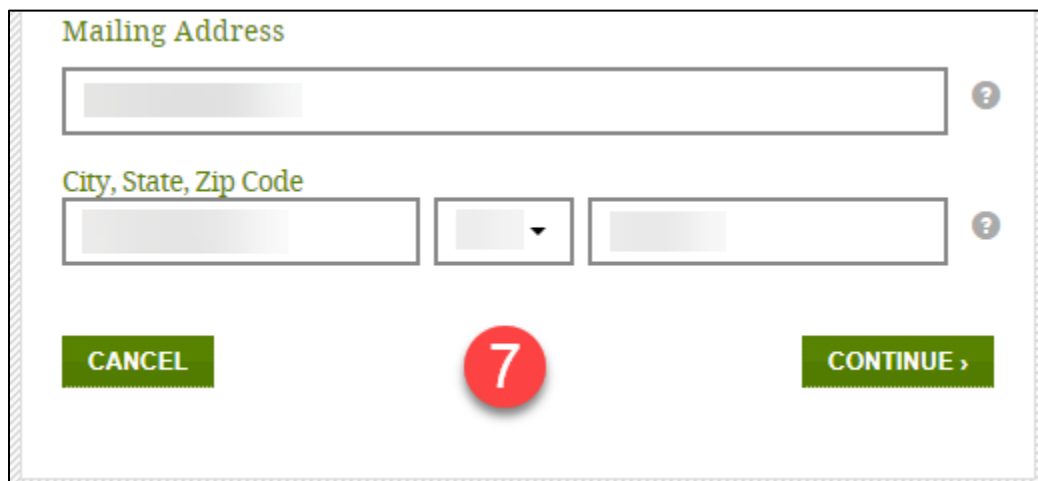
Mailing Address:

[REDACTED]

Direct (Parent) PLUS Loans

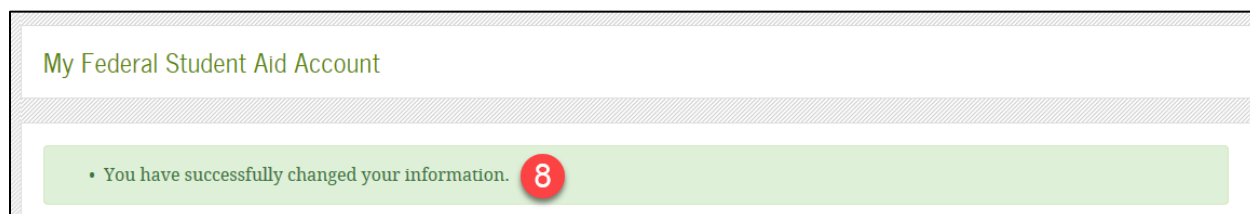
Updating your mailing address at studentloans.gov

7. Update your **Mailing Address**, then click **Continue**.



The screenshot shows a form titled "Mailing Address" with a text input field and a help icon. Below it is a section titled "City, State, Zip Code" with three input fields (City, State dropdown, Zip Code) and a help icon. At the bottom are "CANCEL" and "CONTINUE" buttons. A red circle with the number 7 is placed over the "CONTINUE" button.

8. You will receive a message bar at the top of the screen letting you know your information was successfully changed. You will also receive an email.



The screenshot shows the "My Federal Student Aid Account" page. A green message bar at the top contains the text "• You have successfully changed your information." followed by a red circle with the number 8.